

Professional – Cleaning & Care Instructions

1. Preventive Measures

A large part of the dirt usually carried into a building can be avoided by fitting dirt trapper zones in front of the entrances of buildings and dirt-resistant flooring in the entrance areas and by incorporating these areas into routine cleaning procedures.

2. Cleaning of Newly Laid Flooring

After completion of work, the newly-laid floor covering must be cleaned and treated prior to use in order to ensure that all residues and dirt have been removed.

- In the case of smooth or slightly structured flooring, *Clean and Strip* should be used and diluted with water in a ratio of between 1:5 and 1:10. Where there are only low levels of building dirt the concentration can be reduced accordingly. Distribute the cleaning solution over the floor and allow this to stand for approx. 10 minutes before scrubbing the floor using a *Monodisc SRP appliance* fitted with a green pad. Should an initial care of the flooring with *Hard Sealer* not be desired, the use of a scrub-brush and the red pad are recommended. The dirt is taken up using a *Spray Extractor* appliance with hard floor adapter or the *Premium F 2. N* neutralise the surface using clean water until all traces of cleaning agent have been completely removed.
- In the case of flooring with a heavily structured surface the *Active Cleaner* and a scrubbing brush should be used to clean the newly laid floor.

3. Initial Care Treatment

The initial care treatment provides the floor surface with a hard-wearing protective film, reduces the level of soiling and facilitates routine cleaning. No initial care treatment should be performed in wet rooms.

- In the case of smooth or slightly structured flooring, to build up a protective film, either *UltraHigh Shine Sealer* (shiny) or *Secura Hard Sealer* (matt) is applied in two – in areas subjected to particularly high levels of wear (department stores, shopping centres, etc.) three – undiluted, thin, even films using the *Polish Applicator System* or the "Quickstep" System. The coatings are applied crossways to each other. Between applications the previous coat must be allowed to dry completely until it is hard enough to walk on. The floor can be walked on once the final coat has been allowed to dry overnight. In specific sectors, for example in areas where products containing solvents are in use (hospital departments, treatment rooms in doctors' surgeries, etc.), an initial care treatment using *Medica Hard Sealer* is recommended or the use of *Floor Cleaner R 1000*. Please refer to our special information sheets, or consult our technical advisory service for help on this subject before starting work.
- The initial care of flooring with a heavily structured surface is performed by wet mopping with *FloorCleaner R 1000* in a dilution of 1:10. The resulting protective film must be polished up immediately and at regular intervals in the course of routine cleaning using the *Monodisc SRP 2+S* appliance with polishing brush.

4. Routine Cleaning and Care

- *Dust Removal:* Loose dust and dirt is removed by wiping the floor over with a barely damp mop or impregnated non-woven fabric cloths.
- *Manual or Mechanical Wet Cleaning:* For the removal of stubborn dirt, take *Floor Cleaner R 1000* diluted in a ratio of 1:200 and mop the floor lightly using a damp mopped (e.g. Quickstep System) or machine cleaned (e.g., using the Premium F2). Areas which have to be cleaned and disinfected on a regular basis are treated with concentrated *Disinfectant Cleaner* (tested according to the guidelines contained in List VII of the German Ministry of Health [DGHM] and German Health Care Association [DVG]). To freshen up the shine, the floor can be wiped over with-the *Floor Shine* diluted with water in a ratio of 1:200.
- *Renewal and Polishing Up of the Protective Film:* The objective of renewal and polishing up of the protective film – which should be performed at regular intervals - is to maintain the resistance and protection of the floor and to extend the intervals between basic cleaning procedures. For this purpose, the existing protective coating is treated regularly (e.g., once a week) using the *Monodisc SRP 2+S appliance* together with a polishing pad or polishing brush. If the floor was given an initial care treatment as described under point 3.1 using a *Hard Sealer*, damaged polymer films in partial areas subjected to particularly high levels of wear and tear (e.g., in "pathways") are to be renewed as required using the dry protective film renewal procedure. This measure for the maintenance of value of the floor is particularly important especially in buildings visited by large numbers of people. A pre-requisite for the use of dry protective film renewal is the correct and level laying of the floor without the presence of elevations and rises or falls over the surface.

5. Intermediate Cleaning

If it no longer proves possible to remove stubborn dirt during routine cleaning, it is recommendable to perform an intermediate cleaning operation using *Active Cleaner* diluted with the appropriate amount of water to treat the degree of soiling in question (e.g., 1:50 or 1:100). The floor can be cleaned using a scrubbing brush or a cleaning appliance (such as the *Premium F2*).

6. Basic Cleaning

If the protective film has become worn or destroyed over a large area, basic cleaning of the floor is required. Depending on the level of wear which the floor has to withstand and the kind of maintenance cleaning performed, this may be necessary every 6 to 12 months for the commercial sector unless renewal of the protective film is carried out on a regular basis. The remains of old protective films, stubborn stains and dirt and other residues which affect the appearance of the floor surface are removed completely during the basic cleaning process.

- For floors given a coating of *Hard Sealer* as described under point 3.1, use *Clean and Strip* in concentrated form or *the Super Basic Cleaner* diluted up to 1:5 with water and applied to the floor for basic cleaning purposes. After allowing this solution to stand for 15-20 minutes, the floor is scrubbed using a *Monodisc SRP appliance* fitted with the green pad. After the dirt has been completely removed using a *Spray Extractor* with hard floor adapter or the *Premium F2* , the floor should be neutralised using clear water (warm if possible) until all traces of dirt and cleaning agents have been removed completely (the rinsing water bears no traces of foam!).
- If the floor was treated as described under point 3.2 using the *Floor Cleaner R 1000*, use *ActiveCleaner* for cleaning purposes together with a scrubbing brush and allowing the solution to stand for only 10 to 15 minutes.

7. Removal of Stains and Rubber Heel Marks

Stubborn stains and rubber heel marks can be removed with the universal stain remover *Elatex* together with a cloth or non-abrasive white pad and subsequently wiping over with clear water. Since the product also affects the floor's protective film, the treated area should be repaired using the initial care product. Remove stains immediately if possible since certain types of stains settle into the flooring as they age and can then only be removed with difficulty or are impossible to remove completely.

8. Value Preservation for special areas in the Commercial Sector using PU Sealer System

For areas that require and demand special care for the durability or the stability of the film coating, an alternative to the above mentioned care methods (2.-7.) is possible. You may also maintain the protective coating on the flooring surface by applying PU Sealer Matt and for routine care the PU Cleaner as directed. A pre requisite for this is a complete basic cleaning of the flooring including the green pad, and if necessary treated with a special PU abrasive pad. Please refer to our special information sheets, or consult our technical advisory service for help on this subject before starting work.

These Instructions for Cleaning and Care have been compiled in collaboration with leading manufacturers of floor coverings. The quality, ecological compatibility and fields of application of the CC cleaning and care products mentioned have been confirmed by expertises from independent test institutes. **By making available these Instructions for Cleaning and Care to clients, the party responsible for the laying of new flooring has fulfilled his obligations as laid down under Regulation DIN 18 365 .**

If you have any further questions regarding the correct cleaning and care of elastic floor coverings or are interested in receiving instructions for the cleaning and care of textile floor coverings, please contact our cleaning and care advisory service. Staff will be pleased to give you any assistance you require.

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